

PRIVACY POLICY

Aximetria GmbH (hereinafter “Aximetria” or “We”) are committed to protecting and respecting your privacy.

GENERAL

This Privacy Policy (together with our Terms of Services and any other policies published on our website by reference) governs our collection, processing and use of your User Data. We define "User Data" as information which connected to You as a user of our Services. It may be e.g. some personal information like your name, e-mail address and other information, provided by You at registration, as well as information related to Your trades and technical data associated with Your computer and/or mobile devices, software and Internet connection like Your operating system, browser type, IP address etc.

USER DATA WE COLLECT

We may collect following provided by You and/or gathered automatically (including via third party analysis tools) User Data:

Your personal particulars: name, contact details, residential address, date of birth, identity card/passport details, and all others details which was used at verification;
Your photo and voice recordings of our conversations with you;
Your banking details including account numbers;
Your financial details: income, expenses, credit history;
Information about Your risk profile, investments, investment objectives, knowledge and experience and/or business interests and assets;
Unique ID from Your mobile device and where your device is an iPhone – also the Apple-recommended the Core Foundation Universally Unique Identifier, and the types and timing of actions you take within our mobile apps, including installation, registration, uploading, and certain types of navigating (if You use our mobile apps);
IP address of your computer and/or Internet service provider, the Internet address of websites from which you link to our website and from which you came before landing on our website, the browser that you are using, and your movements and preferences on our website (when You access our website);
Your personal opinions made known to us (e.g. feedback or responses to surveys).

We may collect the listed information by itself and/or we may collect documents containing the listed information as well as some additional data included in them.

COOKIES AND RELATED TECHNOLOGIES

Our website uses cookies – a small text file placed on your computer or mobile device when you visit a website or use an app. Cookies collect information about users and their visit to the website or use of the app, such as their Internet protocol (IP) address, how they arrived at the website (for example, through a search engine or a link from another website) and how they navigate within the website or app. We use cookies and other technologies to facilitate your internet sessions and use of our apps, offer you products and/or services according to your preferred settings, track use of our websites and apps and to compile statistics about activities carried out on our websites. We also use cookies and/or a technology known as web bugs or clear gifs, which are typically stored in emails to help us confirm your receipt of, and response to, our emails and to provide you with a more personalised experience when using our website.

You may set up your web browser to block cookies from monitoring your website visit. You may also remove cookies stored from your computer or mobile device. However, if you do block cookies you may not be able to use certain features and functions of our web sites.

USAGE

We may use User Data for the following purposes:

To provide You our Services including but not limited to allow You to open and operate an account and to enable You to complete transactions;

To communicate with You including but not limited to provide You with updates on changes to Services and with information about our Services and products that may be of interest to you, from ourselves and third parties, and to respond to queries or feedback;

To analyse use of our Services including but not limited for the purposes of developing or improving our products, services, security, service quality, and advertising strategies;

To manage our infrastructure and business operations and to comply with internal policies and procedures;

For regulatory purposes including but not limited to comply with all applicable laws, regulations, rules, directives, orders, instructions and requests from any local or foreign authorities, including regulatory, governmental, tax and law enforcement authorities or other authorities;

For market research e.g. surveying our users' needs and opinions on issues, such as our performance etc.

To create and maintain credit and risk related models;

To enable any actual or proposed assignee or transferee, participant or sub-participant of Aximetria's rights or obligations to evaluate any proposed transaction;

To offer You (using any available to us Your contacts) products or services, including special offers, promotions, contests or entitlements that may be of interest to You or for which You may be eligible.

DISCLOSURE AND SHARING

We use User Data for the purposes indicated at the time you provide us with such information, and/or otherwise for the purposes set out in this Privacy Policy and/or as otherwise permitted by law.

We may transfer, store, process and/or deal with User Data outside Switzerland. In doing so, we will comply with applicable data protection and privacy laws.

Non-personally identifiable user information may be provided to other parties for marketing, advertising, or other uses.

Any third party that receives or has access to User Data is required to protect such User Data. We shall ensure any such third party is aware of our obligations under this Privacy Policy and we enter into contracts with such third parties by which they are bound by terms no less protective of any User Data disclosed to them than the obligations we undertake to you under this Privacy Policy or which are imposed on us under applicable data protection laws.

You acknowledge that by using our Services You will be providing us with the User Data. You consent to us disclosing that information where required by this Privacy Policy and/or law.

RETENTION

User Data is retained as long as it is necessary for us to do so, having regard to the purposes described in this Privacy Policy and our own legal and regulatory requirements. In accordance with our record keeping obligations we will retain Accounts and Personal Information for, at least a period of five years after they are closed by Users.

SECURITY

We have implemented security measures to ensure the confidentiality of User Data and to protect User Data from loss, misuse, alteration or destruction. Only authorised personnel of Aximetria have access to User Data, and these personnel are required to treat the information as confidential. The security measures in place will, from time to time, be reviewed in line with legal and technical developments.

CORRECTION, UPDATING, DELETION

You have the right to access Your User Data and to require the correction, updating and blocking of inaccurate and/or incorrect data by sending an email to us at info@aximetria.com or by using mobile app's interface.

You may also request the deletion or destruction of both Your account and User Data by sending an email to us at info@aximetria.com. We will action Your request only where this is not inconsistent with its legal and regulatory obligations.

Upon Your written request, we will inform You of the User Data relating to You that we hold and the use and general disclosure of Your Personal Information. We will also give You a copy of the User Data we have retained.

CHANGES

This Privacy Policy may be revised, modified, updated, and/or supplemented at any time and without prior notice at the sole and absolute discretion of Aximetria. We will make available the updated Privacy Policy on our website. All communications, transactions and dealings with us shall be subject to the latest version of this Privacy policy in force at the time.

LINKS

There may be links from our website to other websites and resources provided by third parties. This Privacy Policy applies only to our website. We do not control those third party websites or any of the content contained therein and you agree that we are in no way responsible or liable for any of those third party websites.

MARKETING

You have the right to ask us not to process Your User Data for marketing purposes. You can exercise Your right to prevent such processing at any time by contacting us at info@aximetria.com.

Contact Us

If you have any questions, comments, or concerns regarding our Privacy Policy and/or practices as it or they relate to the Services, please contact us at the following e-mail address: info@aximetria.com.